

CAATTS Data Access and Use in Support of Audits

An Auditor's Experiences

Review Services Branch,

National Defence Headquarters

Presented to ...
US Army Internal Review Services
August 2003

By representatives from Review Services, Canadian Department of National Defence₁ (613) 995-8166

Presentation Outline

Background

- DND's Business Environment
- ERP Systems used in DND

Using ERP Data to Support Audit Projects:

- Uses for Data Analysis
- Data Access Methods ERP Systems (SAP Examples)
- Data Analysis Techniques

Data Analysis - Illustrations:

- Finding risk items ~ Unknown symptoms
 - ~ Known symptoms
- Continuous Monitoring

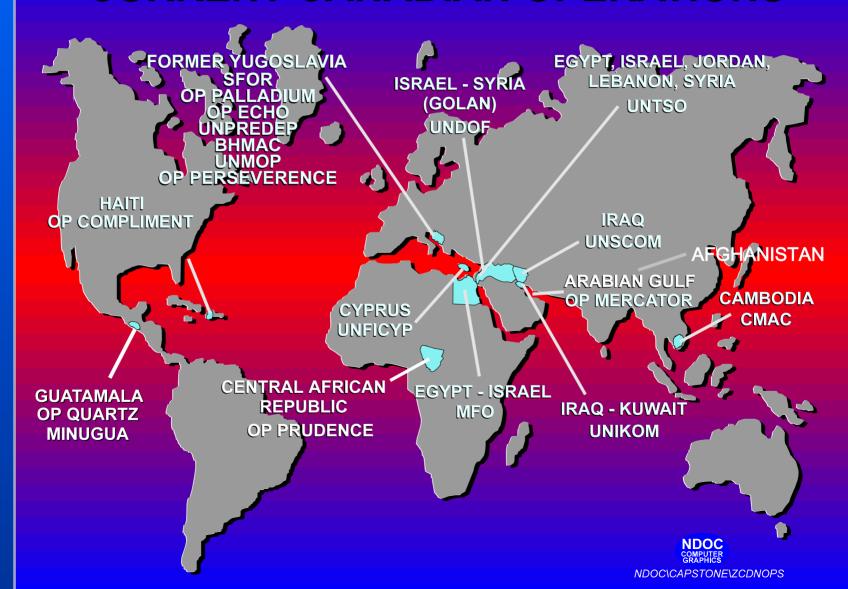
Conclusion

Background

Background

Background

CURRENT CANADIAN OPERATIONS



Background \$12,200,000,000 Department of National Defence / **Canadian Forces** 60,000 Military Operations 30,000 Vatural Resources Bases 19.000 Stations **△** Other Loc Cold Lake Construction Medical/Dental Gander **■**Edmonton Comox ■ St John's 0 Bagotville Esquimalt Suffield Moose Jaw Winnipeg ■Valcartie North Bay Montreal Greenwood Bor daingston Legal/Judicial Trenton **Training & Education** Mail

Maintenance

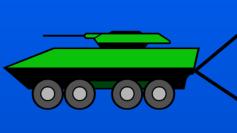
Police

Research

Background

DND ERP Systems





FMAS

MASIS





HRMS







Using ERP Data to Support Audits:

- Data Uses
- Data Access (from ERP Systems, SAP DND FMAS eg)
- Data Analysis

DATA USES

Look for specific individual items:

- **Confirm** existence or absence
- **Cobtain details**
- identify related items
- ←determine search keys

Summarize & classify data – (profiles, patterns & trends):

- ←descriptive information
- ←materiality/risk
- ←invalid (outside range or incompatible)
- comparative & time series analysis

Look for a set of items of interest:

- anomaly items (Risk Item Detection)
- invalid items
- ←sub-populations & samples

DATA ACCESS METHODS

On-Line Production System - Standard / Menu Based:

- **←**Documents/Transaction Queries
- **Standard Reports**

Summaries Reference Tables Logs

←Pull-down Lists

Supplemental / Customized:

- **←**Special Tools
 - -Commercial Access Applications (eg. AIS, Report Writer, SQL Direct, etc; 'ACL Direct Link' to SAP)
 - -In-House Tools

(eg. Financial Hierarchy, Numerical Analysis, Performance Ratios)

- **←Off-line data** (possibly a DataMart)
 - Ad Hoc Queries

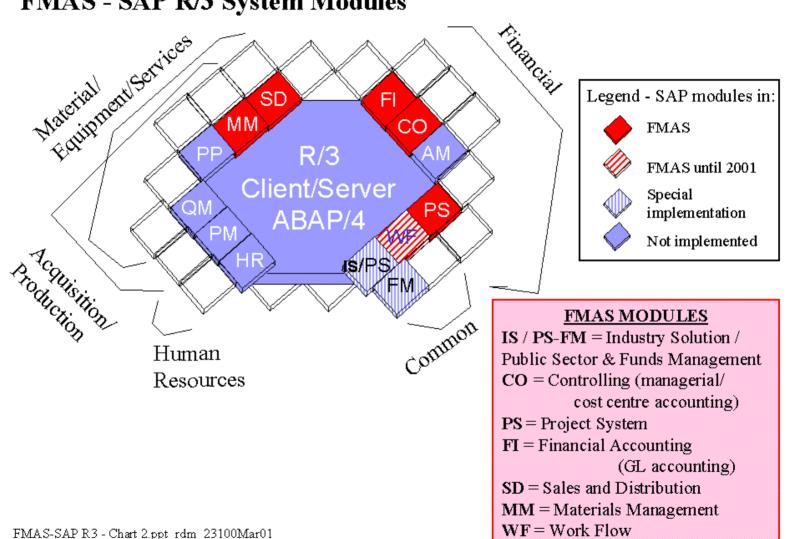
- Reference Tables

- Tailored Reports

- Transaction Detail Files

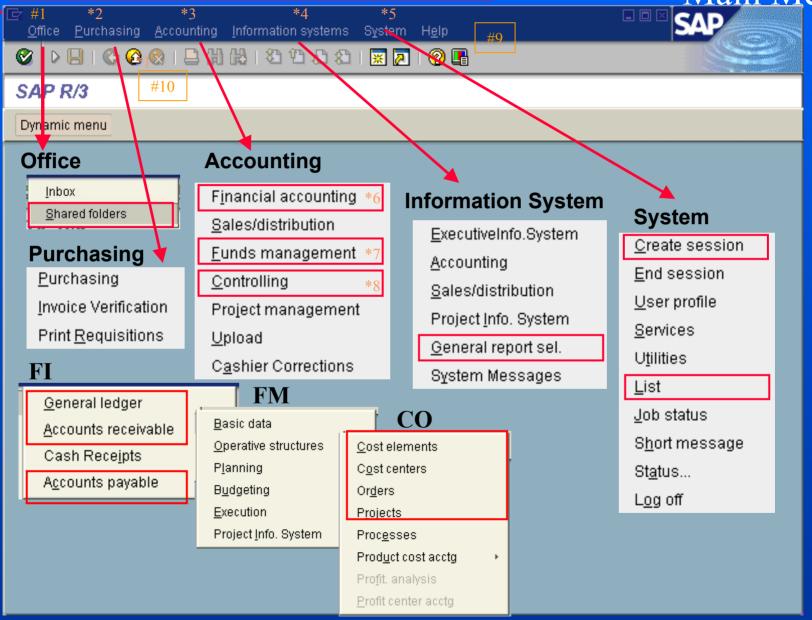


FMAS - SAP R/3 System Modules



FMAS Prod 1998 (99-01)

Main Menu



FMAS Accountability Centre Codes Financial Coding Block Co. Fund GL **FCtr CCtr** Ю (file: FinCodeIllus02.ppt [short] rdm L101 02106 3610AA 3372AG 1114351 221700Mar01) 00001574 Internal Order (IO) Required User Input (some will default) WBS Elm - An additional, optional, means of cost identification, or collection (some "B" Funds don't use CCtr/WBS) Cost Centre (CCtr or CC) Work Break-down - identifies WHO'S USING THE MONEY: the Structure (WBS) Element manager & organization/activity accountable for the - used instead of CCtr for costs to be costs incurred (i.e. using fin resources to achieve a identified by Capital Project purpose of that activity), or revenue earned CCtr & WBS are referred to as the "Cost Object" Fund Centre (FCtr or FC) - identifies WHO'S MONEY IS USED; the manager & organization/role accountable for the allocated/budgeted Funds General Ledger Account (GL or GLAcct) (Matches the Commitment Item in the CO Module) - identifies WHAT RESOURCE (GOODS OR SERVICES) THE MONEY IS USED ON; generally referred to as the "Object of Expenditure or Revenue", or for non-DSP/non-Budge tary Funds used for other control/reporting functions

Fund

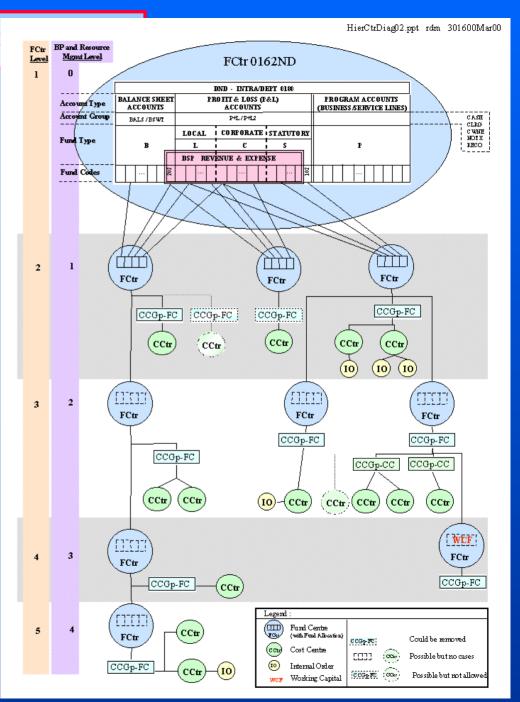
- identifies the broad PURPOSEFUNCTION INTENDED for the allocated money. For DSP Funds it shows the Parliamentary Source/Authority (Vote); it also shows the Account type for finite ports; PO&M funds show the general management level (ie Corporate or Local). DND also uses some non-DSP and non-Budgetary funds

Company or Department Code (Co. or Dept)

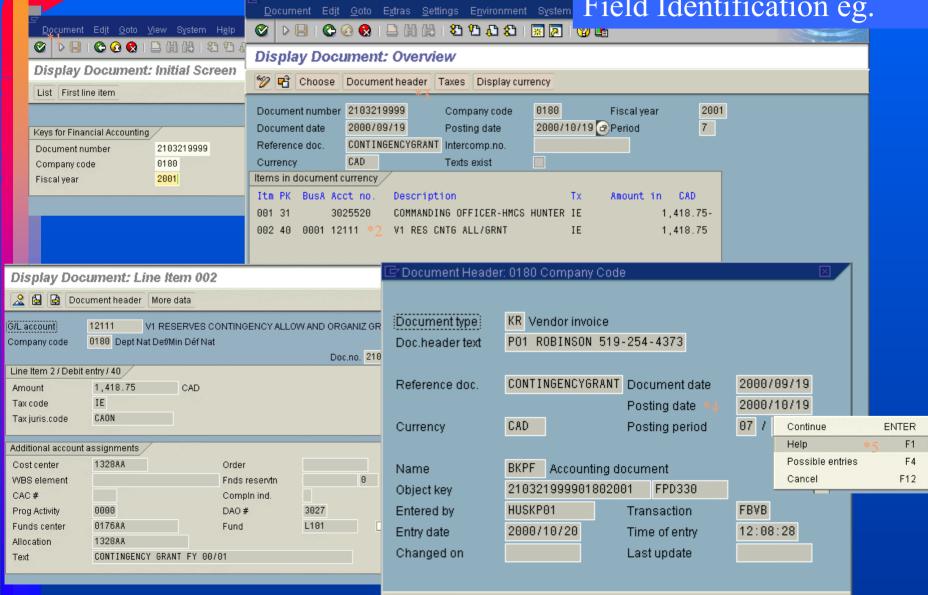
- identifies the government department or agency

Using ERP Data to Support

Fund,
Fund Centre (FCtr),
Cost Centre (CCtr),
Internal Order (IO),
Hierarchy Schematic

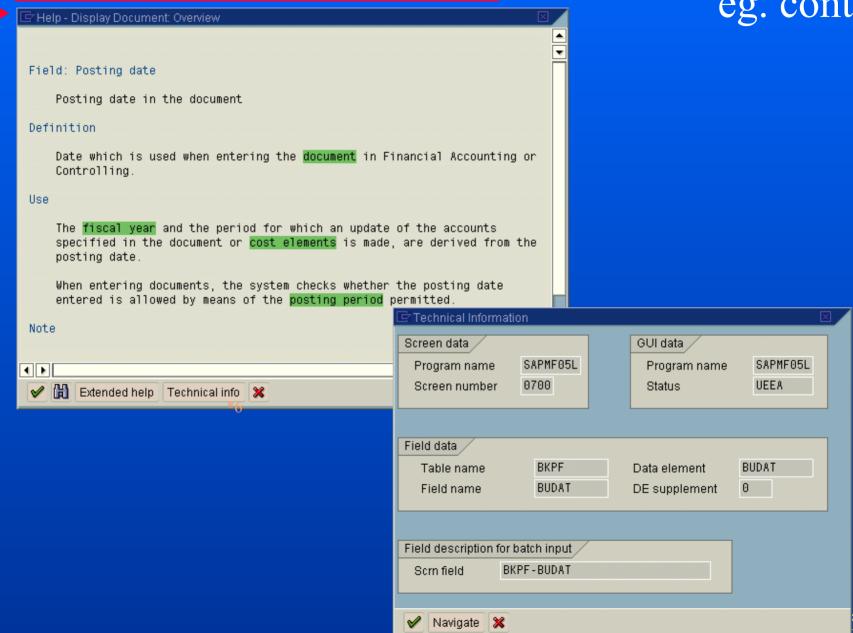


On-Line Doc Query - Invoice Doc & Field Identification eg.

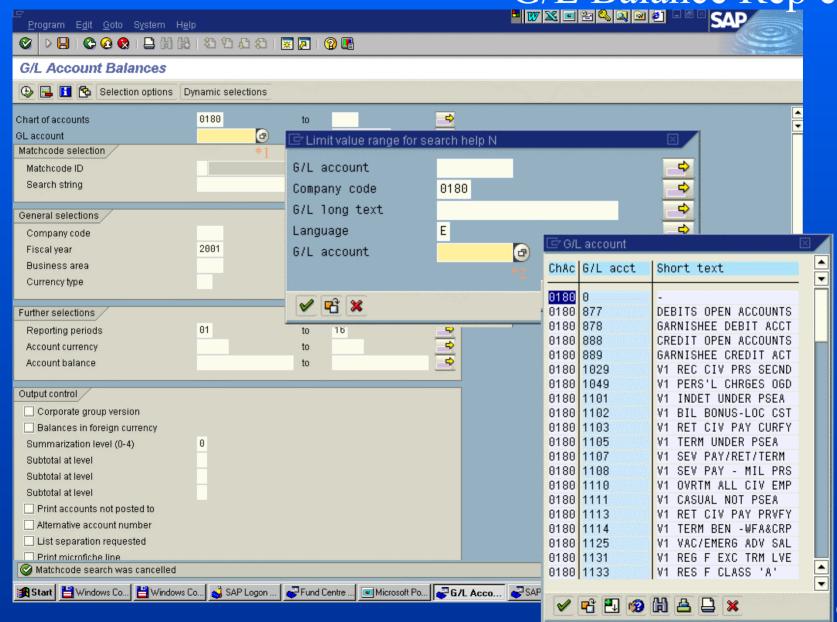


Continue

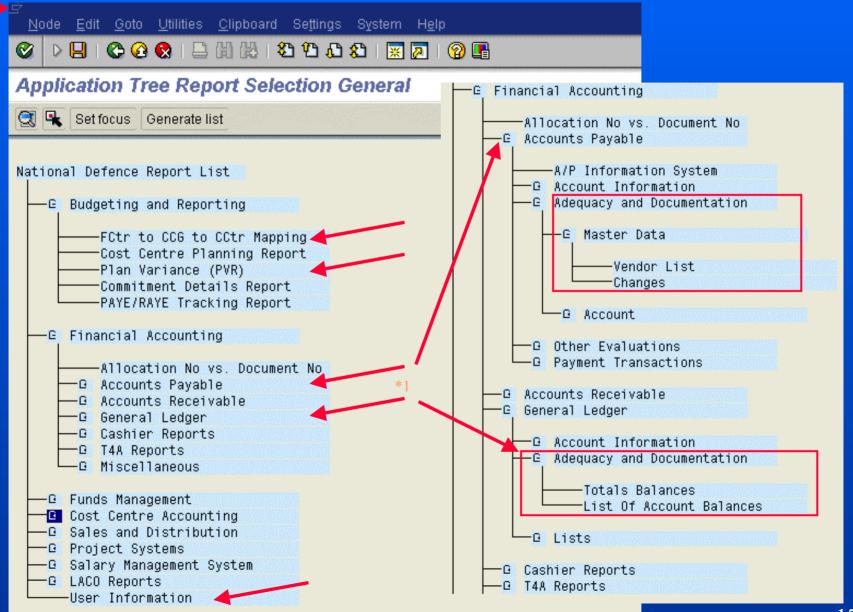
Field Identification eg. cont.



Pull-Down Lists - G/L Balance Rep eg



Standard Reports Menu



On-Line Reports -FCtr Hierarchy

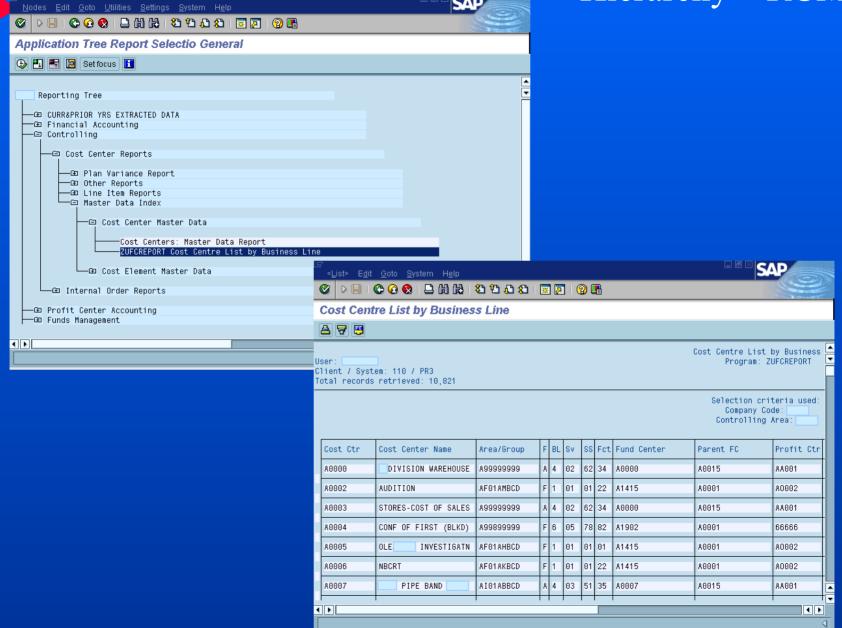




Fund Centre to Cost Centre to Internal Order Mapping

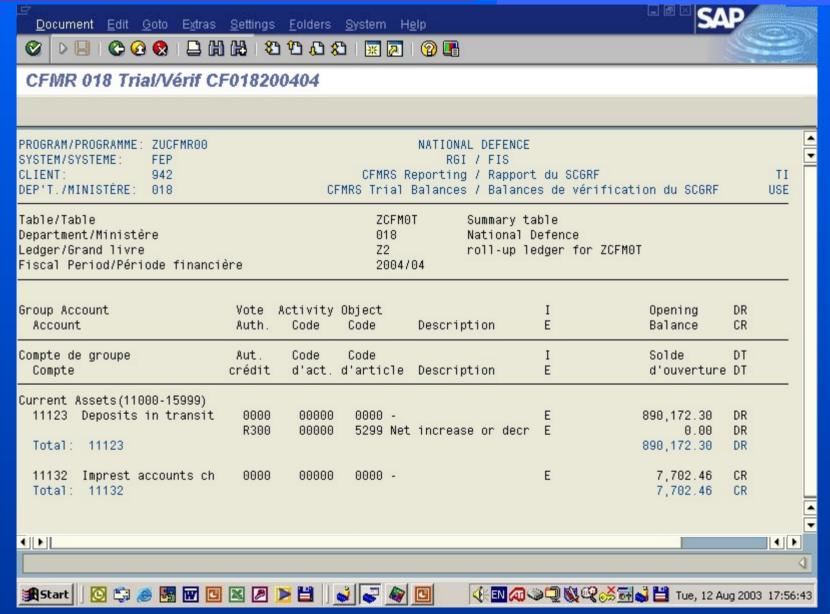
001	FC:	0162ND	DNDCF
002	FC:	0158AA	CHIEF OF DEFENCE STAFF (CC8C3)
	CCG:	0158AA-FCG	CHIEF OF DEFENCE STAFF (CC8C3)
	CC:	0158AA	CHIEF OF DEFENCE STAFF (CC8C3)
002	FC:	0161AA	CC8F CHIEF PUBLIC AFFAIRS
	CCG:	0161AA-FCG	CC8F CHIEF PUBLIC AFFAIRS
	CC:	0161AA	CC8F CHIEF PUBLIC AFFAIRS
	IO:	2500040	PAYE
	IO:	2500060	Sabourin, Paul
	IO:	2500080 (C) (D)	Daniel Lemieux
	IO:	2500081 (D)	Photo Equipment - DGPA
	IO:	2500082 (D)	Tom Ianella
	IO:	2500083	Media Monitoring Services
	IO:	2500100	Office Supplies
	IO:	2500120 (D)	Translation Services - DGPA
	IO:	2500121 (D)	David Sherwin
	IO:	2500122	Courier Services
	IO:	2500141	DGPA
	IO:	2500180	Printing - DGPA
	IO:	2500201	Regional Offices
	IO:	2500220	Acquisition Card - E. Gaudet
	IO:	2500240	DGPA Training Officer
	IO:	2500241	Minor Travel/ Petty Cash
	IO:	2500269	Outreach
	IO:	2500285	Ministerial Services
	IO:	2500300	SWE - Research and Analysis

On-Line Reports - Hierarchy – RCMP



Downloading -Using ERP Data to Support Audits Vendor Report Detail eg. Line items Edit Goto Settings Environment : System Help Create session End session Display Vendor Line Items: Basic Li User profile 🚨 🗐 🔾 🛗 📥 📅 🔀 🈘 Line layout... Add hation Services Utilities Line items 1177 0001201477 / 0180 List Print ACME SUPPLIES LTD V8T 4P4 VICTORIA Job status Find.. Short message Office folders Save DT Doc.date Allocation Doc.no Status... Send Reporting tree 2103699952 KR 01/03/15 Log off List header Local file 2103718541 KR 01/03/16 ACME C646 R01 CAD 2.682.49-2103748109 KR 01/03/27 31 CAD 44.43-ADMIN 0 (250) 339-8215 0103B010301K001456 2103716231 KR 01/03/20 31 CAD 131.10-W0103-200160340,250-363-0103B010301K001457 2103716232 KR 01/03/20 31 CAD 953.78-W0103-200160350,250-363-0103B010301K001458 2103716233 KR 01/03/20 31 W0103-200160355.250-363-CAD 19.26-31 0103B010301K001521 2103733960 KR 01/03/22 CAD 153.21-W0103-200160348. 0103B010301K001590 2103741735 KR 01/03/26 CAD 38.78 W0103-2001BA0986, (250) Cleared items 0000011372 KZ 98/05/11 CAD 184.25 372 2100019241 KR 98/04/16 CAD 51.36- 372 2100028925 KR 98/04/14 CAD 132.89- 372 LPO 8T012 139.61 Save list in file. 199 139.61- 199 24.40 388 4 🕨 In which format should the list be saved? Transfer List to a Local File C:\TEMP\acme.txt **a** unconverted File name Spreadsheet Rich text format OK 💥 Cancel Continue

OneTime Reports – Posted for General Access



Supporting Review Projects

Data Analysis – Aimed at ... Risk Detection Methods – Waste/Misuse/Fraud

Known Symptoms -

- Multiples (duplicates)
- Incompatible data
- Incomplete or missing data
- Never used
- Excessive fluctuations
- Extremes & Unlikelies

Unknown Symptoms -

- Patterns in the data:
 - Data Profiling
 - Ratio Analysis
 - Benford's Law
- Modeling

Data Analysis – Illustrations

Data Analysis – Aimed at ... Risk Detection Methods – Waste/Misuse/Fraud

Known Symptoms -

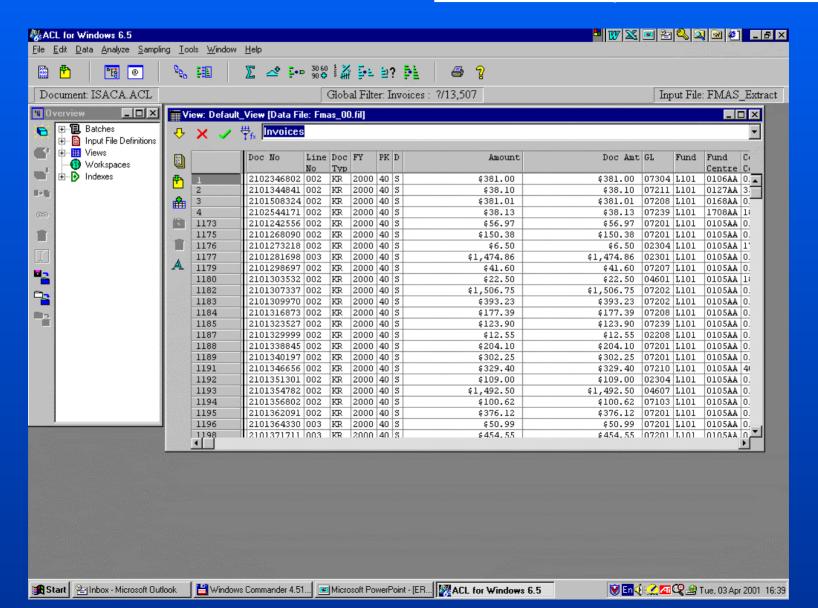
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Unknown Symptoms -

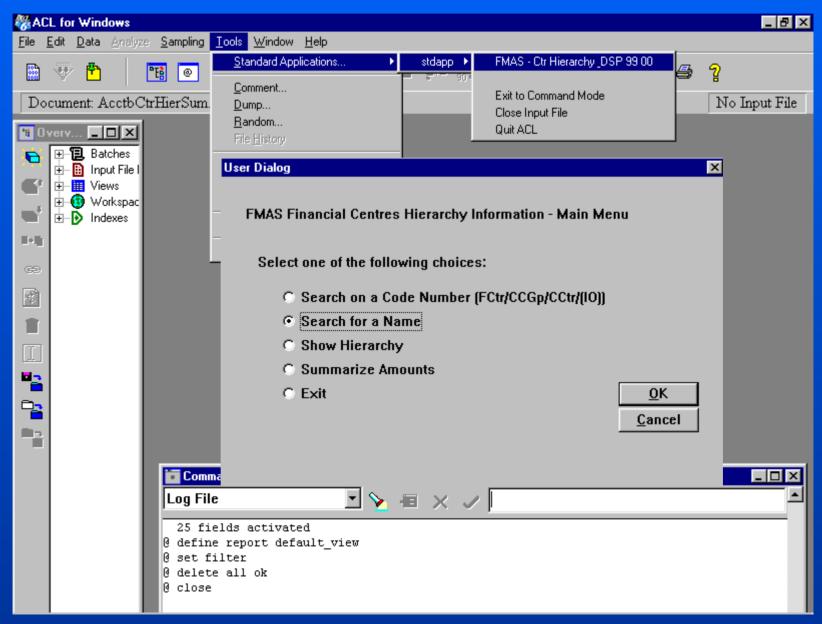
- Patterns in the data:
 - Data Profiling
 - Ratio Analysis
 - Benford's Law
- Modeling

PROFILING with

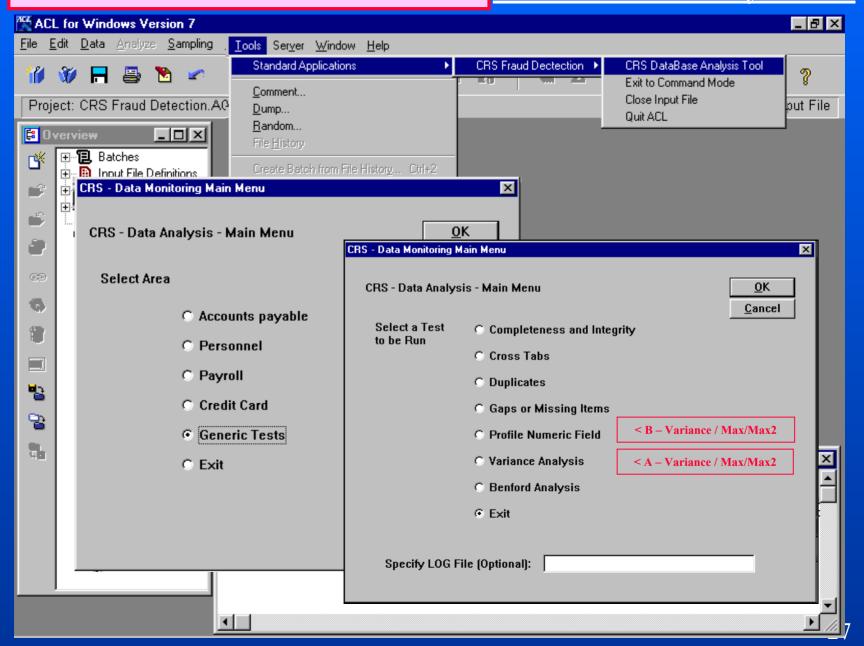
Information System Downloads



PROFILING with ACL/FMAS Hierarchy Tool



Data Pattern Analysis with CRS DataBase Analysis Tool





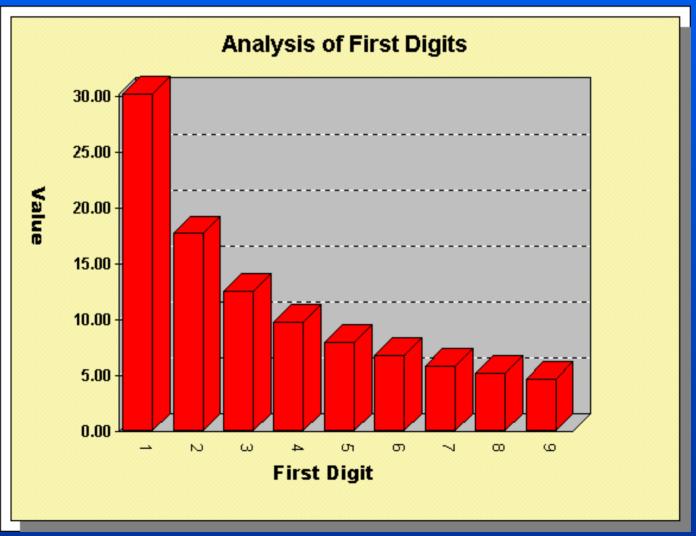
Data Pattern Analysis with CRS DataBase Analysis Tool

RATIO ANALYSIS

Variance in Payments - by Vendor

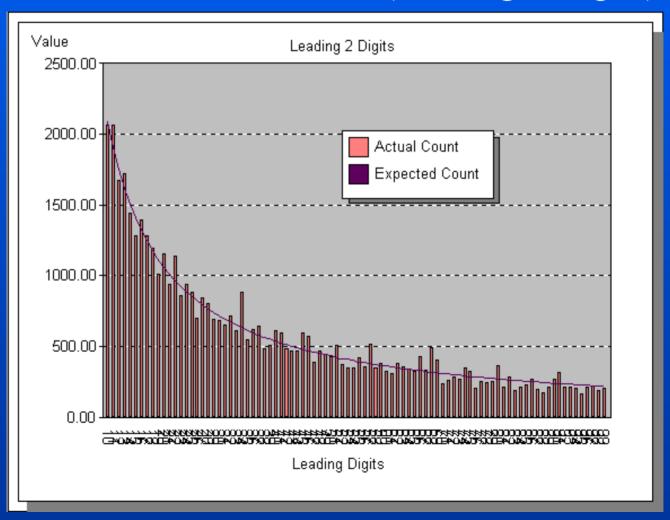
Véndor		Tot al	Max	Max2	Max_nax2	Min (T r
	ID	56, 329. 18	50, 770. 59	12, 00. 00	42. 31	20. 25	20
	KLBOTA L'ID	15, 832. 09	14, 200. 00	379. 33	37. 43	1. 55	18
		43, 678. 04	39, 085. 18	1, 519. 82	25. 72	1. 50	21
	ECIRON CS	1, 541, 778. 46	1, 250, 000. 00	52, 724. 33	23. 71	72. 97	61
	IRES INC	216, 499. 15	198, 696. 99	3, 425. 00	58. 01	25.00	39
		29, 143. 53	17, 774. 24	229. 44	77. 47	0. 53	327
	LINSTRUMENTS	146, 283. 11	114, 487. 50	5, 554. 75	20. 61	6. 31	28
	II NG SERM CES	75, 693. 81	31, 512. 00	987. 55	31. 91	3. 68	500
	CION & SON	10, 257. 49	9, 282. 69	238. 56	38. 91	14. 08	12
	NCOINC	160, 713. 70	137, 600. 00	4, 250. 00	32. 38	74. 00	30
	ON ONS	2, 341, 965. 71	2, 247, 685. 59	21, 020. 16	106. 93	17. 50	27

BENFORD'S LAW ANALYSIS Benford's Law Concept



BENFOD'S LAW ANALYSIS

←Benford's Law – Illustration (Leading 2 Digits)



Supporting Review Projects

Data Analysis – Aimed at ... Risk Detection Methods – Waste/Misuse/Fraud

Known Symptoms -

- Multiples (duplicates)
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- Never used
- Excessive fluctuations
- Extremes & Unlikelies

Unknown Symptoms -

- Patterns in the data:
 - Data Profiling
 - Ratio Analysis
 - Benford's Law
- Modeling

Multiples

Tests to Identify KNOWN Fraud Indicators Duplicate Payments

Same / Same / Different

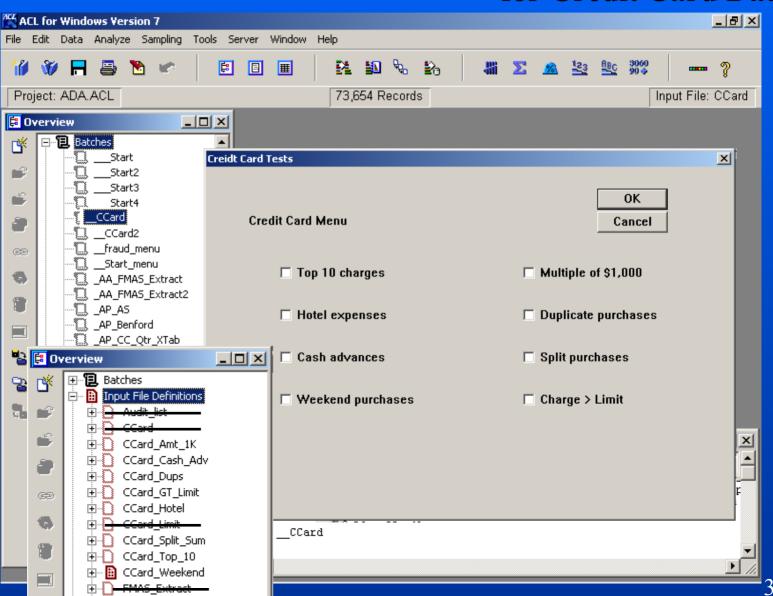
ie. matching Invoice # & Amount –

but not Vendor Number

- Higher Risk of being a Duplicate
- ←Not Identified by the Financial System
- **←**FY 00/01
 - ←48 transactions \$821,091.75 all duplicates
 - **←**2 Unknown \$ 17,849.95
 - **←**3 Recovery Pending \$ 56,225.67

Known Symptoms - CRS DataBase Analysis Tool

for Credit Card Data



Tests to Identify KNOWN Fraud Indicators

Purchasing - Examples

Computerized search of the vendor list and look for:

- Same address or phone#, but different Vendor Name & #
- Different spellings of same Vendor Name
- No Phone #

Fluctuations & Unlikelies

Tests to Identify KNOWN Fraud Indicators Purchasing:

- Fluctuations -
- ←Rapidly increasing, or inconsistent Unit Prices
- ←Unit Prices for same items inconsistent among different vendors
- ←Inventory level fluctuations inconsistent with production or sales
 - Unlikely -
- ← Matches of item numbers/description being purchased and sold for scrap

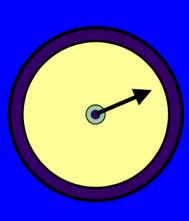
Continuous Monitoring

Continuous Monitoring

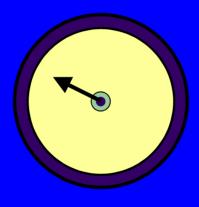
CRS DataBase Analysis Tool

Performance Measures

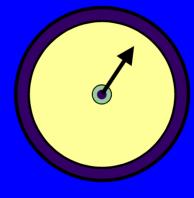




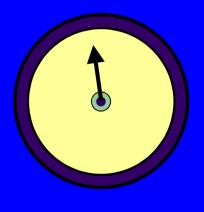
Efficiency



Compliance



Accuracy & Completeness



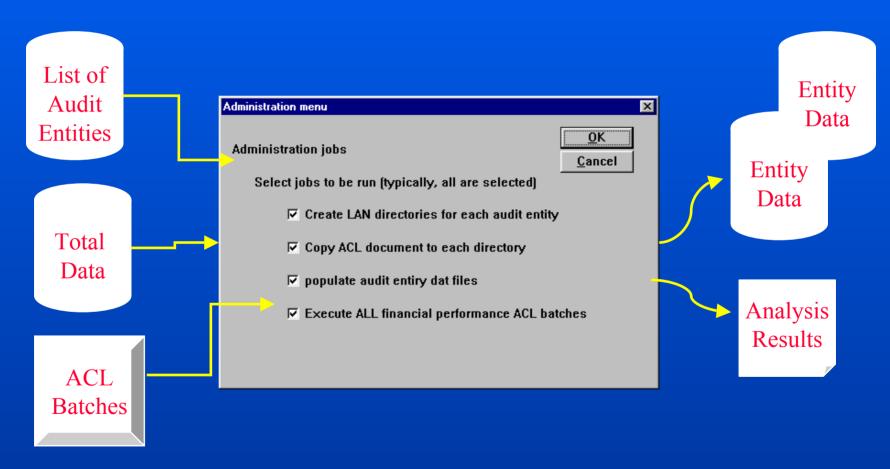
Management

Continuous Monitoring

Data Pattern Analysis with CRS DataBase Analysis Tool

Performance Measures

Financial Management



Continuous Monitoring

Data Pattern Analysis with CRS DataBase Analysis Tool

Performance Measures

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	1/02/03 FCtr	FCtr Desc		LATE			< \$5 K			FY			PROF	
2 2274	** 000000	ADITIME OTAGE	FY 01	FY 02	FY 03	FY 01	FY 02	FY 03	FY 01	FY 02	FY 03	FY 01	FY 02	FY 03
3 3371	AA CHIEF M	ARITIME STAFF												
5	0097AA	J 00 COMMAND	1 12	0.00	4.00	07.40	92.00	00.00	0.00	0.00	0.00	0.00	0.00	
6	0097AA	J 02 CHIEF OF STAFF	1.23 4.65	0.00 7.50	4.88 3.01	87.48 76.60	82.00 85.06	88.98 90.29	0.00	0.00 0.01	0.00	0.00	0.00 0.04	0.0
7	0100AA	N4 A COS MAT	1.38	1.54	2.11	21.76	63.94	68.36	0.02	0.03	0.00	0.13	0.04	0.0
8	0103AA	CFB ESQUIMAL COMMAND	4.81	2.92	1.07	60.99	78.93	82.37	0.66	0.64	0.50	0.02	0.04	0.0
9	0139AA	CFS ST JOHN'S	4.54	0.62	0.00	2.19	15.01	18.57	0.00	0.04	0.00	0.00	0.00	0.0
10	0176AA	NAVRESHQ	7.25	8.18	5.42	27.06	38.61	41.04	0.26	0.23	2.29	0.81	0.42	0.3
11	0493AA	VENTURE NOTC COMMAND		11.63	1.94	89.33	78.74	81.15	0.00	0.95	0.03	0.00	0.00	0.0
12	1347AA	COMD-CFSS ESQUIMALT	6.31	6.13	3.60	93.66	92.42	95.29	0.00	0.07	1.82	0.00	0.00	0.0
13	2698AA	CFMWC HALIFAX	3.73	3.07	9.56	64.90	38.96	41.34	0.02	0.00	3.68	0.00	0.00	0.0
14	3078AB	N7 A COS FRM	14.00	7.61	N/A	91.43	22.02	N/A	0.00	0.00	N/A	1.55	0.04	N
15	3078BR	N3 ACOS P&O	3.71	3.61	5.90	21.43	38.45	41.94	0.04	0.13	6.14	0.38	(0.02)	0.2
16	3078GA	MARLANT N02	2.38	2.14	1.12	60.25	56.12	60.82	0.00	0.09	3.38	0.00	3.32	0.0
17	3371A2	CMS HQ	4.70	1.09	N/A	43.79	48.10	N/A	0.04	0.02	N/A	0.00	0.00	N
18	3371AA	CHIEF MAR STAFF	N/A	6.06	5.79	N/A	0.20	38.57	N/A	0.00	0.02	N/A	83.57	96.1
19	3371AB	DGNP	N/A	5.19	1.31	N/A	18.09	18.89	N/A	0.17	0.19	N/A	0.17	0.1
20	3371AM	DGMDO	N/A	2.11	2.73	N/A	5.32	6.15	N/A	0.13	0.02	N/A	0.11	0.0
21	3371BY	MS COMPT	N/A	0.87	0.59	N/A	8.16	15.58	N/A	0.00	0.01	N/A	0.00	0.0
22	3371CA	ACMS	N/A	6.30	8.52	N/A	3.36	8.85	N/A	0.60	2.06	N/A	0.00	0.0
23	3554AA	FMF CAPE SCOTT	3.85	2.49	1.50	10.94	58.50	61.89	0.00	0.10	0.81	0.00	0.01	U.L
24	3555AA	COMD-FMF CAPE BRETON	2.00	2.16	2.24	33.62	81.78	85.90	0.74	0.03	0.00	0.00 3.25	0.00	U.L
25 26	4875AA 4878AA	N12 F ADMIN COMD-CDN FLEET PACIF	3.61 6.44	2.88 4.92	1.34 2.08	32.24	20.68 87.14	35.48 88.93	1.10	7.11 0.03	0.77	41.10	0.76 4.56	70.6
26	40/044	COMD-CDN FLEET PACIF	6.44	4.92	2.00	75.89	07.14	00.93	1.10	0.03	0.44	41.10	4.56	59.0
28 3373	A1 CHIEF A	IR STAFF												
29 3373	GIILE A	IN STAFF												
30	0102A1	14 WING FUND CENTRE	0.88	1.04	1.30	0.69	11.85	12.42	0.08	0.08	0.26	2.48	1.96	7.4
31	0117A1	17 WING FUND CENTRE	1.72	1.52	1.51	62.81	64.80	63.49	0.28	0.17	1.21	2.31	6.38	3.0
32	0121A1	15 WING FUND CENTRE	1.75	1.50	1.65	0.62	30,62	25.25	0.05	0.01	0.01	0.46	(1.89)	1.5
33	0125A1	8 WING FUND CENTRE	1.01	0.86	0.52	0.96	13.21	12.97	0.00	0.01	0.33	0.36	0.05	0.2
34	0133A1	19 WING FUND CENTRE	0.30	0.59	0.88	46.08	46.27	53.88	0.00	0.00	0.03	1.53	1.10	0.5
35	0134A1	4 WING FUND CENTRE	1.15	0.95	0.53	0.44	44.53	46.69	0.03	0.01	0.09	0.41	0.12	0.1
36	0135A1	22 Wing Fund Centre	0.14	0.22	0.46	8.80	23.82	16.63	0.01	0.00	0.17	15.51	2.58	3.8
37	0138A1	3 WING FUND CENTRE	0.51	1.33	1.67	13.66	7.27	4.83	0.05	0.06	0.63	16.76	13.25	7.8
38	0213A1	9 WING FUND CENTRE	0.99	1.31	1.66	11.24	3.82	5.15	0.03	0.11	0.04	0.00	0.00	0.0
39	3373AD	Asst CAS FUND CENTRE	1.34	2.27	1.73	31.26	21.80	32.61	0.04	0.00	2.31	0.00	0.11	0.0
40	3391A1	16 WING Fund Centre	2.05	2.93	5.44	41.35	26.13	38.77	0.01	0.04	1.51	0.01	0.39	8.0
41	3395A1	12 WING FUND CENTRE	5.15	3.95	5.15	58.28	43.66	48.98	0.03	0.01	0.12	0.12	0.00	0.0 ▼
HAPH	\ FY 00_01 / FY 0	01_02 / FY 02_03 \Results_01_02	2_ 03 / Res	ults_01_02_0	03_Sum / S	Summary /		1						
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Conclusion

Conclusion

Benefits

... Of Electronic Data Analysis:

- Time savings
- Monitoring based on your Assessment of the Risks
- ✓ Review 100% of transactions
- Pro-active review of transactions
- ✓ Reduce Overall Risk
- ✓ Contribute to Assurance / Letter of Attestation

... Automated Tools:

- Require little user knowledge of analysis techniques
- Find both known & unknown symptoms
- Focus attention on just questionable items



Thank you for your interest.

Any Questions





Supplemental Slides –

Covering additional methods for detecting known problems.

Tests to Identify KNOWN Fraud Indicators

Purchasing:

"Perform a computerized match of the vendor list with a list of employees and look for matches of addresses or phone numbers"

Combining information from SAP (Finance) and PeopleSoft (HR)

Tests to Identify KNOWN Fraud Indicators

Purchasing:

- ←Rapidly increasing, or inconsistent Unit Prices
- ←Unit Prices for same items inconsistent among different vendors
- ← Matches of item numbers/description being purchased and sold for scrap
- Inventory level fluctuations inconsistent with production or sales

Tests to Identify KNOWN Fraud Indicators

Payroll:

- ←Received a Check, but ...
 - ←no valid SIN or Direct Deposit
 - ←no time, attendance or leave
 - ←not in employee directory
 - ←no, or scarce, personnel data
 - on list of terminated employee
 - no pension or other deductions

Tests to Identify KNOWN Fraud Indicators

Questionable Invoices:

- ←Invoices without a valid Purchase Order Number
- ←Invoices from Vendors not in Vendor File
- ←Invoices for more than Purchase Order Amount
- ←Multiple Invoices for Same Item Description
- ← Vendors with Different Invoice Sequences
- ←Invoice for Quantity greater than Quantity Received
- ←Duplicate Invoice Numbers / Date and Amount